

The London Airports

In case you're not familiar with arrangements in the arrivals areas at the London airports we have produced this handy guide to assist you in locating your driver.

London Heathrow

Terminal 2

2 exits for arriving passengers, for both international and domestic passengers a convenient meeting point is in front of the Arrivals Lounge. This can be found to the LEFT for international arrivals and to the RIGHT past Marks & Spencer's for domestic and Irish arrivals.

Terminal 3

A single exit for arrivals – a convenient rendezvous point is the Boots shop, located at the end of the walkway on the right.

Terminal 4

A single exit for arrivals but please ensure that you turn LEFT after exiting the baggage hall to be met, a convenient rendezvous point is the WH Smiths shop.

Terminal 5

2 exits for arriving passengers, for international passengers a convenient meeting point is to the LEFT of Costa Coffee at the orange pillars, close to exit to the car park. For domestic passengers the meeting point is adjacent to the Giraffe Juice Bar immediately in front of you as you exit the baggage hall.

London Gatwick

North Terminal

There are separate arrival areas for domestic and international passengers. For Domestic Arrivals, a convenient meeting place is the small Costa Coffee Shop. For International Arrivals, a convenient meeting place is the large Costa Coffee Shop.

South Terminal

A single exit for arrivals – a convenient meeting point is the Costa Coffee Shop.

London Stansted

Domestic arrivals and International arrivals are at opposite ends of the large terminal concourse. Domestic arrivals meet by the Travelex cash machine. International arrivals – a convenient rendezvous point is Burger King, to the LEFT when exiting Arrivals.

London City

A convenient rendezvous point is the World News shop at the end of the Arrivals concourse.

Luton Airport

A single exit for arriving passengers a suggested meeting point in front of the Costa Coffee Shop

Please note

We are no longer able to pick up passengers from the drop off areas at Heathrow & City airports due to restrictions put in by the airport authorities.

At Luton and Stansted airports we are able to pick up passengers in the drop off area but are not allowed to wait in these areas. To arrange an outside pickup at these airports we ask that you call your driver after you have cleared passport control and baggage reclaim.

